

## Setting Effective Rates for Small Systems ONLINE VIRTUAL TRAINING

### Meet Your Speaker(s):

**Diane Monahan** has been a Wyoming water and wastewater operator for over thirty years. She currently conducts training for the American Water Works Association. She holds a Bachelor of Science Degree from Northern Michigan University and maintains four Wyoming DEQ Licenses: IV Water, IV Wastewater, II Distribution, and 1 Collection.

**Kyla Jacobsen** recently retired as Utility Director from the City of Elgin, Illinois. She has been in the water industry for over 35 years. She started as a bench chemist in the water quality laboratory, worked as the chief chemist in charge of water quality and eventually became the utility director in charge of drinking water, sewer collection and conveyance and stormwater. Kyla received her BS in Chemistry from Southern Illinois University, MS in Biochemistry from Northern Illinois University, and a MS in Environmental Engineering from Illinois Institute of Technology.

### Representatives from various funding agencies involved with the Water, Wastewater and Solid Waste Action Coordinating Team (W2ASACT):

- United States Department of Agriculture – Rural Development (USDARD)
- Montana Department of Natural Resources & Conservation (DNRC)
- Montana Department of Commerce (DOC) - TSEP



May 12 - 13, 2021

**ONLINE VIRTUAL TRAINING**

Using GoToTraining  
with Google Chrome

Fee: None (FREE)

CECs: Up to 0.6 Dual

**You must preregister online. See  
inside for details.**



## Setting Effective Rates for Small Systems

May 12 - 13, 2021

1:00 – 4:00 PM each day



### ONLINE VIRTUAL TRAINING – Using GoToTraining with Google Chrome

**What:** Learn how to assess revenue requirements, identify the community’s financial priorities, and build rates that fit your situation and objectives. All participants receive dedicated, follow-up technical assistance and helpful documents from AWWA. This workshop is part of a special workshop series made possible through the collaboration of the AWWA, USDA and the Partnership for Safe Water.

**Fee: None (FREE)**

**CECs: Up to 0.6 Dual**

**Who Should Participate:** The target audience is small, rural systems serving under 10,000 people, with an emphasis on systems serving under 2,500 including operators, managers, decision makers, and engineers. However, larger systems are also encouraged to attend.

**Registration:** Must be done online prior to the training using the link below. You will probably have to copy and paste this link into your web browser program. <https://www.awwa.org/Events/AWWA-Events-Calendar/Meeting-Details/productId/87480570>

At this link, you will be asked to register with AWWA and then click on a link to GoToTraining and complete the registration process. You will not be registered for the training until you complete both steps. There are handouts to download once you have completed the GoToTraining registration process. **Please download and review these handouts prior to the training.** Once your registration is complete you will receive an email from AWWA saying you are registered and providing you the link you will need to join the training on May 12-13, 2021. **SAVE THIS EMAIL!**

For more information contact Barb Coffman at 406-781-2298 or [bcoffman@3rivers.net](mailto:bcoffman@3rivers.net). Please note the phone number on the postcard is incorrect.

#### Agenda:

##### Day 1 – Wednesday, May 12, 2021

- 1:00 – 1:15 Welcomes & Introductions (Trainers & participants, & Pre-Test), Overview & Purpose of Training (AWWA, Partnership, USDA)
- 1:15 – 2:00 Assessing Your System – Your Revenue Requirements
- 2:00 – 3:00 Your Community Priorities
- 3:00 – 4:00 Building Rates that Fit Your Situation & Objectives

##### Day 2 – Thursday, May 13, 2021

- 1:00 – 2:30 Self-Assessment of Best Opportunity for Improvement
- 2:30 – 3:30 Funding Resources from State and Federal Agencies in Montana (W2ASACT) – DNRC, USDA, & DOC  
USDA Loan Program for Small Communities – Using eAuthorization & RDAApply
- 3:30 – 4:00 Workshop Summary & Information Session, Evaluation, Post-Test, & Workshop Technical Assistance